



BON SECOURS CHARITY HEALTH SYSTEM

A member of the
Westchester Medical Center Health Network

BON SECOURS CHARITY HEALTH SYSTEM AND HOME CARE

STANDARDS OF PERFORMANCE

All Bon Secours Charity employees have a mutual role in seeing that we pursue our mission and meet our obligation to the communities and the people we serve in a manner consistent with our values.

To that end, each of us is accountable for our actions as well as any failure to act. We continuously seek opportunities to learn and improve. We set high standards and goals and regularly measure our progress and performance to ensure success.

In adopting our ***Standards of Performance*** we recognize the dignity of all persons and strive to provide compassionate service that contributes to the physical, social, emotional and spiritual well-being of each other and those we serve.

We commit ourselves to bring good help to those in need by living up to the standards we have set in the following areas:

TEAMWORK

Everyone working together to provide excellent care

RESPECT

Respect each other to create a caring environment

EFFECTIVE COMMUNICATION

Listen and speak with sincerity

PROFESSIONALISM

Demonstrate competence and pride in your work

EXCEEDING EXPECTATIONS

Go the extra mile every time

COURTESY

Treat everyone with kindness and care

SENSITIVITY

Be compassionate

I acknowledge that I have been in-serviced on **Standards of Performance** and I commit to these standards.

Printed Name

Signature

Date