

VISITOR RULES FOR VISITATION AT MT. ALVERNO CENTER

- Visitation at Mount Alverno will take place on Tuesdays, Wednesdays and Fridays only (excluding holidays) at 10:30am, 1:30pm and 4:00pm by appointment.
- Each resident can only have two visitors at a time. Persons under 18 may not visit at this time.
- All visits will take place outside in a semi-protected designated visitation area. In the event of extreme weather conditions (tornado watches/warnings, thunderstorm warnings, heavy rain, extreme heat), visits will be cancelled.
- Visitors should arrive on time to be screened.
- EVERY visitor will be screened for signs or symptoms of COVID-19 including a temperature check by a staff member. Those visitors who exhibit signs or symptoms and /or who do not pass the screening questions will be refused visitation. Screening questions will include, but are not limited to, recent exposure to COVID-19 through your work, your contacts and/or travel. Those who have been exposed will not be able to visit.
- Visits are scheduled for one hour which includes a 15 minute visitor screening check. Visitors will be screened at the main entrance. After passing the screening, visitors will proceed to visitation area (eg: visits scheduled at 10 a.m. will begin at 10:15 a.m. after visitors have passed screening process and will end promptly at 11:00 a.m.) This is to allow staff ample time to bring our residents inside, to clean/disinfect the seating, and to prepare for our next scheduled visit.
- During visits, all visitors will be required to wear a face mask/face covering that covers both the nose and the mouth and will be asked to use hand sanitizer at the beginning of the visit and as appropriate during the visit. Social distancing of 6 feet must be maintained throughout the visit. A staff member will supervise the visits. Those visitors who do not comply will be prohibited from visiting in the future while visitor restrictions apply.
- Please note: visitation will cease:
 1. if a resident or staff member tests positive. Visits will not be able to resume until 14 days after the test was reported to the New York State Department of Health.
 2. if the facility receives a deficiency during an infection control survey.
 3. if visitors are not compliant with the rules outlined above.
- Because visits require a significant amount of staff time/dedication due to the screening requirements and the supervision of visits, we are limiting the visits to weekdays at this time. After visitation commences, we will review the viability of adding evening and weekend visits in the future.