



Westchester Medical Center Health Network

VISITOR RULES FOR Mt. Alverno Center (effective 04/05/2021)

*Visitation at Mt. Alverno Center will take place on Wednesdays, Fridays, and Saturdays (excluding holidays) at 10:30 am, 1:30pm and 4:00pm resuming on Wednesday, April 7, 2021.

*Residents are allotted one visit every 30 days.

*Each resident can only have two visitors at a time. Visitors under the age of 16 must be accompanied by an adult. Based on Department of Health guidelines, we can have SIX (6) visitors in total at any given time based on accommodations. Animals should not be included in the visit unless the animals are service animals (with documented proof of the same). Those residents who are COVID-19 positive, residents with COVID-19 signs or symptoms and those residents who are currently on isolation are not eligible for visitors.

*During inclement weather, visitation will occur in the Greenbriar Room in the designated area.

*When outdoor visits are permissible (temperatures consistently at 60 degrees or greater), visitation will occur in the garden gazebo (More to follow as the weather warms up!).

*Visitors should arrive on time. This will allow time for visitor screening and a 45 min visit with resident.

*Due to the current positivity rate in Orange County, every visitor will be screened for signs or symptoms of COVID-19 including a temperature check. Those visitors who do not pass the screening questions will be refused visitation. Screening questions will include, but not be limited to, recent exposure to COVID-19 through your work, your contacts and/or travel; those who have been exposed will not be able to visit.

*Visits will last 45 minutes. (E.g. Visits scheduled for 4pm will be screened and visit to begin at 4:15p and end at 5:00pm) This is to allow staff ample time to bring our residents back to their rooms, to clean/disinfectant the seating, and to prepare for screening our next group of visitors.

*During visits, all visitors will be required to wear a face mask/face covering that covers both the nose and the mouth and will be asked to use hand sanitizer at the beginning of the visit and as appropriate during the visit. Social distancing of 6 feet must be maintained throughout the visit. A staff member will supervise the visits. Those visitors who do not comply will be prohibited from visiting in the future while visitor restrictions apply.

*Visitors will be required to schedule their visitation time slot at least one business day prior to the visit with the Activity Department. Visitors are to call Kathleen Cisek at 845-986-2267 or email her at Kathleen_Cisek@bshsi.org to schedule a visit.

*Please note: Visitation will cease if: 1) a resident or staff member tests positive and will not be able to resume until 14 days after the test is reported to the New York State Department of Health; 2) the facility receives a deficiency during an infection control survey; 3) visitors are not compliant with the rules outlined above.

